

# Ramping Up a Profitable New Compliance Program in Months

Developer of engineering tools driving new revenue throughout North America and Europe with Flexera

## CUSTOMER

Engineering design software provider

## SOLUTION OWNER

Customers throughout North America and Europe

## CHALLENGE

Build a new compliance program from scratch, start earning revenue quickly, and expand to multiple geographical markets

## PROJECT OWNER

Executive management

## SOLUTION

Quickly instrument products with Flexera® Compliance Intelligence and ramp up a compliance program with Flexera Revenue Services

## RESULTS

- Nearly 300 cases opened in the first year, with only one product instrumented
- A first round of 50 closed settlements averaged almost \$10K apiece, representing nearly \$500K in new revenue
- Growth in actionable infringement data for 15 straight months

## Flexera's Customer

Engineers use the company's software to design some of the world's most advanced and connected electronic products and systems — and to manage their projects more efficiently than ever. One of its field's market leaders, it serves customers throughout the Americas and Europe, as well as a growing number of engineering firms throughout the Asia Pacific region and beyond.

### The Customer's Challenge

The software company had never systematically instrumented its products to identify piracy, and wasn't at all confident that it understood the magnitude of its problem. Like many software companies, it had relied primarily on anecdotes, speculation, and tips from disgruntled employees, but it had no reliable data to set priorities for enforcement, or to pursue specific infringers.

### The Flexera Solution

Not knowing exactly what to expect, the company decided to partner with Flexera on a pilot compliance program. During 2017, it instrumented the latest version of one major product. Within weeks, Flexera had moved through the technical milestones required to accurately identify piracy, and the company could begin identifying and pursuing leads.

As trustworthy data rolled in, the company began tasking Flexera with pursuing leads in eastern and southern European markets. In these geographies, it had no previous compliance resources, and expected that leads might be challenging to pursue. As Flexera quickly demonstrated success in these markets, the company expanded the program throughout Europe and the Americas.

## The Results

Working with Flexera, the company rapidly closed 50 settlements averaging nearly \$10,000 per deal — generating nearly \$500,000 in new revenue. Most settlements represented one or two seats, though some covered larger infringements.

Right behind this first round of settlements, another 200 cases are currently in progress. Moreover, as Flexera Compliance Intelligence has been embedded in new point releases, the amount of actionable infringement data collected by the software company has grown for fifteen straight months.

That's likely to increase further as the company instruments additional products, and more customers upgrade to instrumented versions of their current software. Even more leads will be available if the company decides to widen its compliance program to additional countries it has currently chosen to defer.

The company now has comprehensive and reliable information to prioritize and strategize enforcement. On a day-to-day basis, Flexera collaborates closely with it to start pursuing leads, build proposals, respond to communications from infringers, and close deals. With a set of highly-effective technologies and processes in place, the company expects to generate double-digit annual growth in compliance revenue for years to come.

### BECOME A DIGITAL LEADER

Flexera's solutions help software and IoT companies build and deliver secure products while protecting their IP. We enable them to implement modern and flexible monetization models, drive recurring revenue and increase customer satisfaction.

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