Software Updates

- Help customers stay current and secure
- Know what versions are being used
- Support multiple update strategies

A Simple Updating Solution for Software and Devices

Keeping software up to date benefits software suppliers as well as end users. But not all update scenarios are the same. Be fast, agile and transparent. And know what’s going on.

- Send updates and patches for software and devices — connected or disconnected
- Deliver security fixes and keep your customers current
- Use entitlement-driven updates for new versions to prevent revenue leakage

Understand customer usage activity

- What updates have been applied?
- Which customers are on which version?
- What is the deployment status of an update (downloaded, installed)?
- Reasons for unsuccessful deployments (e.g. connectivity loss)

A Professional Update Solution is More Important Than Ever

VOLUME/SCALE

- With the growing number of devices, any manual process will break

SECURITY

- Software vulnerabilities are at an all-time high

REGULATIONS

- Automated updates with a clear audit trail are a must have in regulated industries, like Medical

FlexNet EDGE

Update and Manage Disconnected Devices

- Protect revenue: eliminate license and compliance gaps
- Create device groups, define update policies by group
- Help your customers: latest versions reduce support costs and downtime
Run an Efficient Update Operation

- Provide updates to disconnected devices through a smart edge server
- Utilize automated updates or deploy manually, controlled by a local administrator
- Have a full record for every device of what's been delivered and what's been deployed

Choose the Right Level of Control

**ENTITLEMENT-DRIVEN** – for high-value updates or releases specific to maintenance customers

**SIMPLE** – (without entitlement checks) for updates to all of your users or devices.

Designate updates as entitlement-controlled or available to all users.

Flexera provides the enabling technology to take products to market fast, unlock the value of your IP and accelerate revenue growth — from the edge to the cloud.

Next Step

Software updates deliver customer value.

Learn More

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